

# What to Expect at TCAP: Surgery Visit

When you arrive to drop off your pet for surgery, on the day of your scheduled appointment, please join the line (if one has formed) and begin filling out your paperwork. Everyone dropping off their pet at this time has an appointment for a spay/neuter or dental cleaning. Keep your dog on a tight leash away from other pets and clients and your cat in their carrier while in line. Typically the check-in process takes about 30 minutes and will be expedited if you have your paperwork completed when you reach the front desk to check out that morning. We serve all clients on a first come first serve basis, and work to check in all patients in a timely manner.

*During surgical admission, you will have the opportunity to elect for your pet to receive heartworm prevention, flea prevention, take home antibiotics, nail trim, and take home pain medications for an additional fee.*

*We highly recommend that you purchase a heartworm preventative for your dog at this time. TCAP prices are reasonable and heartworm preventative will otherwise require a prescription from a vet. This is a great time to get your dog started on their heartworm preventative as well. You can add it to your surgery admission form at the bottom left side. Pricing is based on weight.*

*Tri Heart Plus (Heartworm + Flea in 1) \$25 \$30 \$35*

We take payment in the morning and accept Visa, Mastercard, Discover, Cash, TCAP Prepay vouchers, or a pre-approved voucher from one of our shelter partners if you have recently adopted a pet. If you decide to prepay for your services on our website, please have your voucher printed out for us to accept.

You will pick up your pet that afternoon at 3 p.m. Please prepare for a 10-20 minute wait as there will be other pets picking up at that time. Our staff will review post-operative care with you and answer any questions you have about caring for your pet for the next few weeks. Examine their incision during this time so that you know what is considered a normal-looking incision and can adequately monitor your pet's surgery site during the healing process. If there were any additional fees incurred during your pet's surgery, you will pay those now. You will also receive a page of post-operative care instructions to review when you get home. **For post-operative emergencies, clients should call our Client Care Coordinator at 940-395-4306.**

*Please note, TCAP facilities do not have a public restroom*

**DROP OFF IS AT 8 AM. PICK UP IS AT 3 PM.**

**WE RECOMMEND GETTING THERE AT 7:45 BECAUSE A LINE DOES FORM.**

**NO FOOD OR WATER AFTER 10 PM THE NIGHT BEFORE SURGERY.**

**DO NOT FORGET TO TAKE THE GREEN SURGERY FORM AND YOUR VOUCHER WITH YOU!!!**

**DON'T FORGET TO PURCHASE YOUR HEARTWORM PREVENTATIVE!**